
External User's Guide for PushedPDF Reader app usage within the Novartis Secure Mail Service

This 'External User's Guide' has been written and published in order to help non-Novartis users to use the PushedPDF Reader app which makes it possible to decrypt totemomail SecurePDF messages received in the Mail application of any Apple® iOS device.

Document history:

Revision	Date	Author	Comments
1.0	July 9 st 2013	André Gonçalves (Ext), Novartis	First Version

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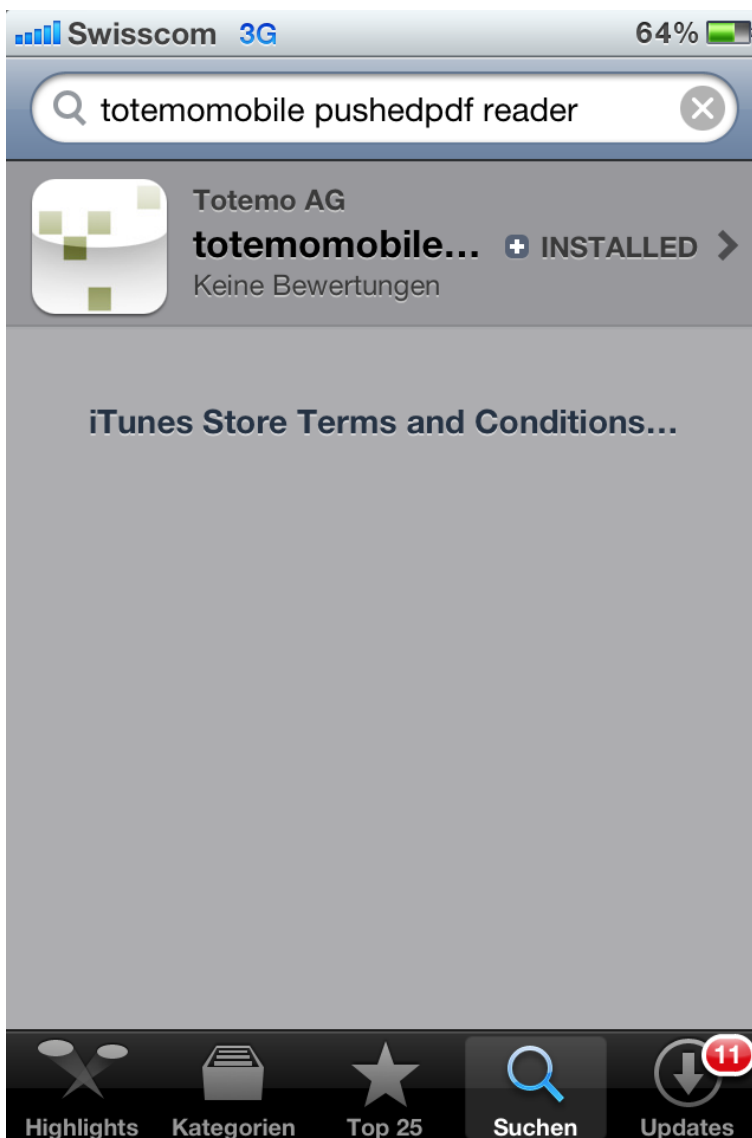
1 Document Purpose and Introduction

Novartis provides a service for secure e-mail communication called Secure Mail. This service involves standardized state-of-the-art encryption and signature features for internal e-mail communication between Novartis associates and external partners.

This 'External User's Guide' has been written and published in order to help non-Novartis users to use the PushedPDF Reader app which makes it possible to decrypt totemomail SecurePDF messages received in the Mail application of any Apple® iOS device.

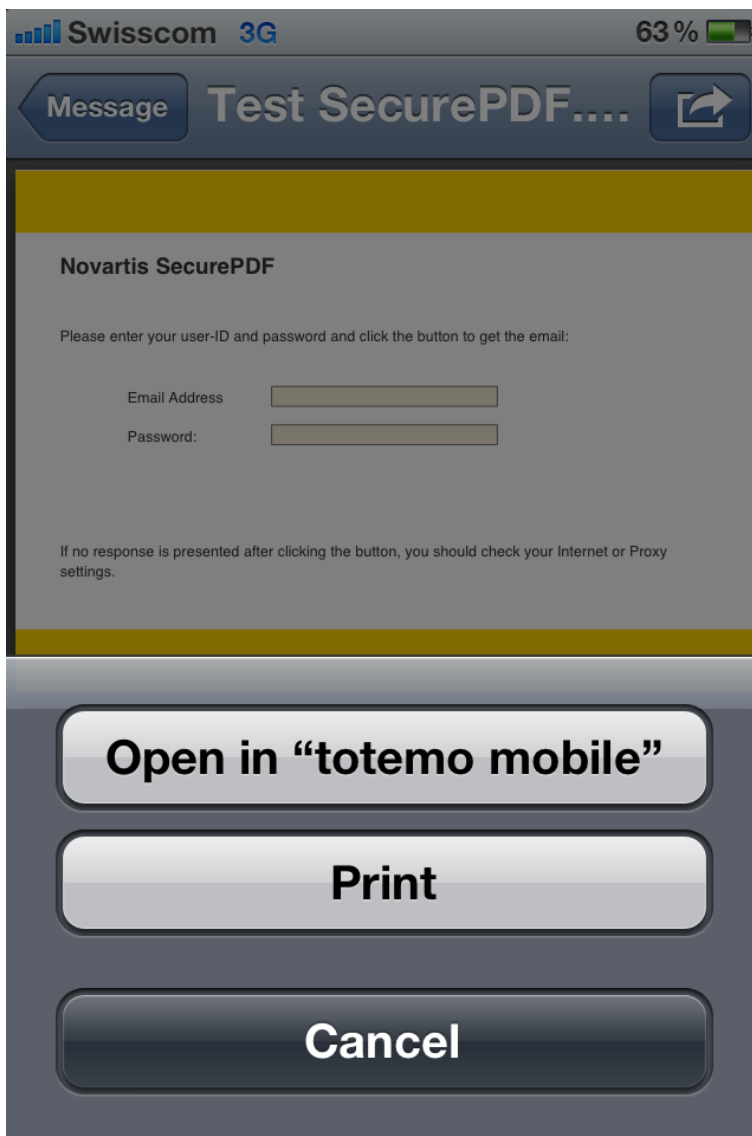
2 Prerequisites

The new PushedPDF mobile reader app allows iOS device users to open and easily reply to SecurePDF Mails. It can be downloaded from the webstore.

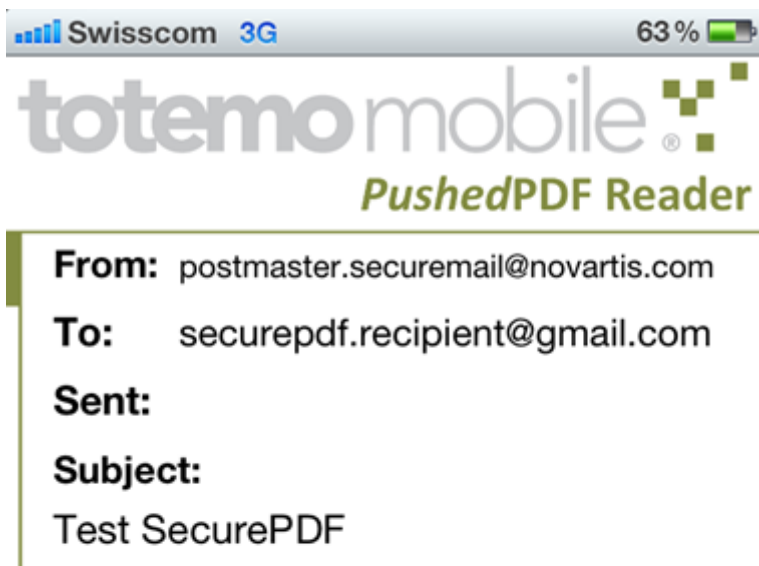


3 How to use it

Open the attached SecurePDF on your iOS device by using your standard mail application. As soon as the login screen is loaded use the *open with* feature, select the *Open in totemo mobile* app as shown in the screenshot below.

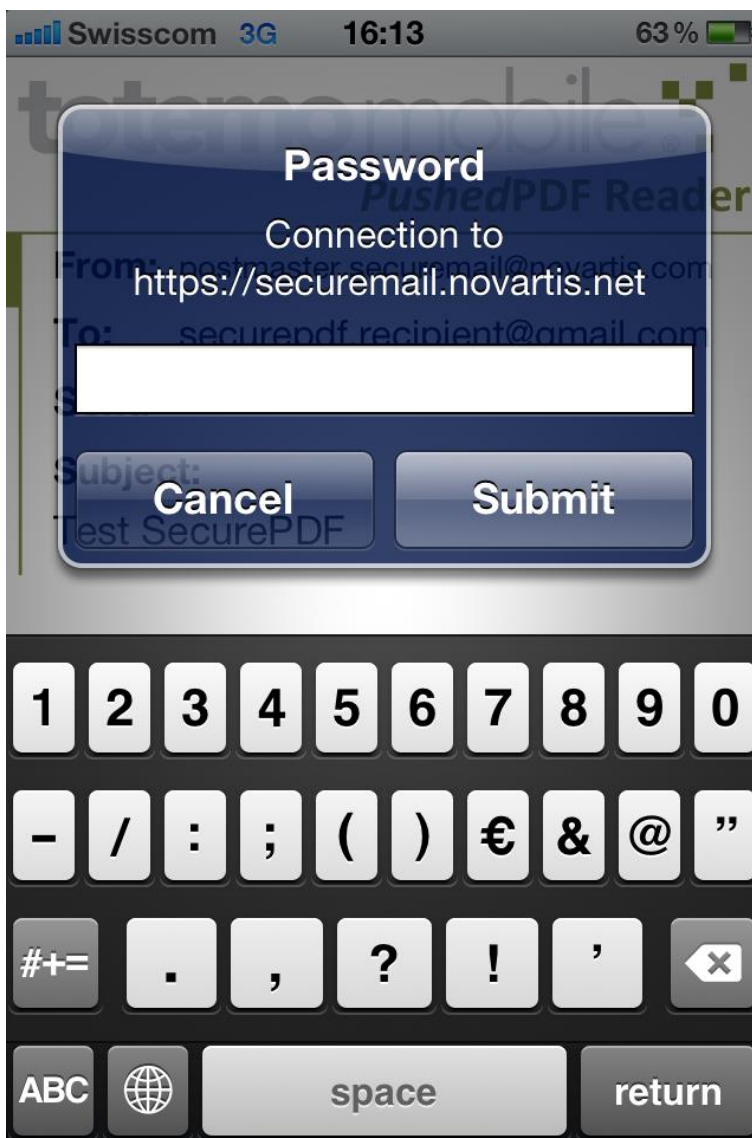


The PushedPDF reader app will open a new window as shown in the next figure.

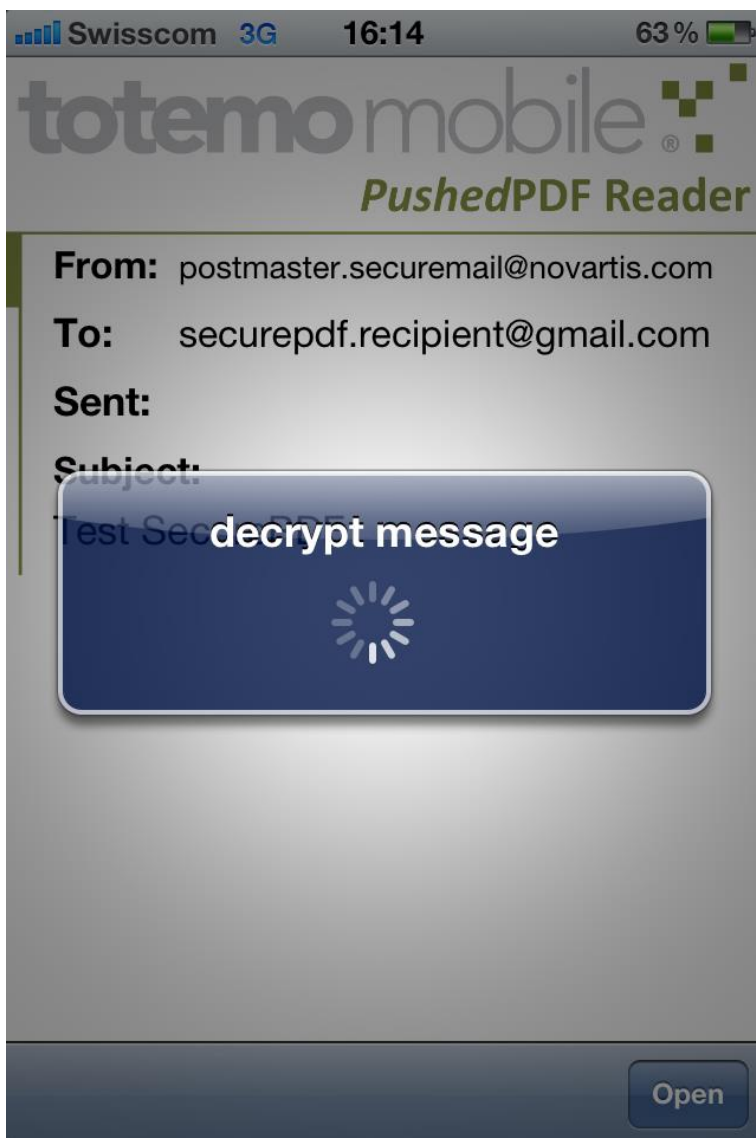


Tab on *Open* and enter your SecurePDF credentials. If you can't remember them please use the *forgot password* feature on following link:

<https://securemail.novartis.net/SecMail/login.jsp>



The decryption may take a few seconds...



After the successful decryption the message will be displayed and the text can be read and extracted. Taping on *Reply* will open the mailing mask.



From: postmaster.securemail@novartis.com
To: securepdf.recipient@gmail.com
Subject: Test SecurePDF
Priority: Normal
Sent: Jul 22, 2013 14:12

This is only a test email.

Best regards, Freundliche Grüsse

Secure Mail Postmaster

Global IT Infrastructure Services

Novartis Pharma AG



Tab on *Send Message* to reply in an encrypted form.



To: postmaster.securemail@novartis.com

Subject:

Re: Test SecurePDF

Message:

----- Original Message -----
This is only a test email.
Best regards, Freundliche Grüsse
Secure Mail Postmaster
Global IT Infrastructure Services
Novartis Pharma AG

Send Message

